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ADVANCE
3 SPACES

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ADVANCE
1 SPACE

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ADVANCE
2 SPACES

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2021 ANNUAL REPORT

GAME EDITION



RankenJordan.
PEDIATRIC BRIDGE HOSPITAL

A NOTE FROM R. BRETT MOOREHOUSE

PRESIDENT AND CEO

Looking back on our 80 years of history, I find it inspiring and encouraging to think about “then and now.”

Then, we had the polio pandemic, and we cared for kids in iron lungs. Now, we’re living in the COVID-19 pandemic, and our team continues to work diligently to keep our patients and each other safe from the virus.

Then, a few team members cared for a couple dozen patients in our original building on Ladue Road. The lines were blurred when it came to job responsibilities. The medical team folded laundry. The maintenance team managed the building and the IT systems. You could say everyone helped each other because it was a small organization then. But I know it wasn’t just the facility size that inspired the team to chip in when help was needed. It was because working at Ranken Jordan is a calling. It has been since 1941, and it still is today.

Now, our physicians make waffles with our patients. Our housekeepers sing with the children. Our team works here because they “consider the children first in all that they do.” That was Mary Ranken Jordan’s philosophy from the start. Since our founding, our employees and volunteers show up each day leading with their hearts. That means we all work together to do what’s best for our patients. That’s the MRJ Way.



R. Brett Moorehouse
President & CEO



A YEAR OF FUN & GAMES

While we’ve been dealing with the pandemic for two years, we haven’t let it stop our progress or the fun our kids have while healing through play. Today, we’re jumping into the future with confidence as we build on our successful strategies and chart new paths to better care for our kids.

Follow along to celebrate the many wins, milestones and achievements Ranken Jordan has made for our kids while making every day a play day!

FINANCIAL SNAPSHOT

TOTAL REVENUE
\$66,765,502

79.3%

PATIENT SERVICES

12.2%

UNREALIZED GAIN

5.0%

CONTRIBUTIONS

3.0%

INVESTMENT RETURN

0.5%

OTHER INCOME

TOTAL EXPENSES
\$42,930,056

64.5%

SALARIES & BENEFITS

22.2%

OPERATIONS

11.0%

DEPRECIATION/INT.

2.3%

PROFESSIONAL FEES

THE YVONNE AND JOSEPH P. LOGAN LEGACY SOCIETY MEMBERS

The Logan Society, named in memory of Yvonne and Joseph P. Logan, honors those who have included Ranken Jordan in their estate plans, ensuring *Care Beyond the Bedside* has support long into the future.

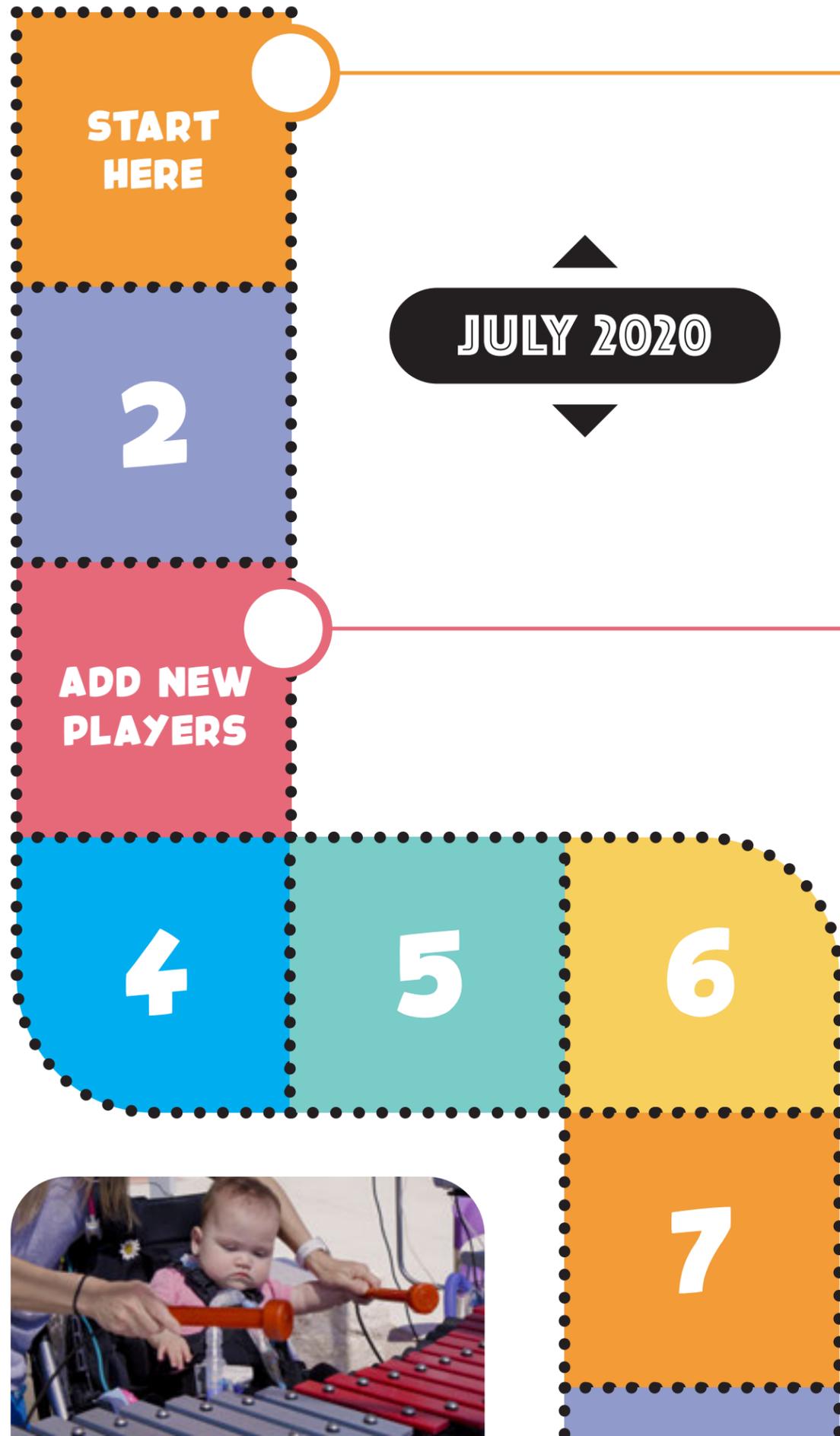
The Logans had a legacy of commitment to Ranken Jordan that began in 1948. Mr. Logan served on the Board of Directors as President for 30 years. With his leadership, Ranken Jordan was able to greatly increase the number of children who received our specialized care.

- Mr. and Mrs. Walter E. Bazan Jr.
- Mr. Derin E. Campbell
- Ms. Patricia L. Chambers
- Mr. Kevin Day
- Ms. Linda Frohning
- Ms. Jeanne Gibbons
- Ms. Claire M. Halloran
- Ms. JoAnn L. Hejna *
- Ms. Judith J. Lang
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- Mr. Joseph P. Logan *
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- Ms. Patricia A. Rimmel *
- Mr. and Mrs. Richard A. Vandegrift
- Mrs. Susan Walker
- Mr. and Mrs. Daniel M. Wrobel
- Ms. Marci J. Zimmerman *

*DECEASED

ENDOWMENT GIVING

Ranken Jordan's endowment plays a vital role in providing financial support to further the hospital's mission. The endowment ensures the hospital's ability to sustain itself, to evolve and grow, to hire and retain outstanding staff, and to meet unanticipated demands. It provides a perpetual stream of income to the hospital. Donors to the endowment are assured that only the investment income from their gifts will be distributed, allowing the principal to remain intact.



LET'S BEGIN



The Restorative Nurse Assistant program and position was developed to train caregivers to provide kids with consistent therapeutic activities like standing, walking and range of motion outside of their regular therapy sessions. This program has increased the number of hours kids are practicing these activities throughout their day to boost progress.

The Safe Patient Handling position was added as a designated role on the nursing units to assist with real-time, hands-on transfer and equipment training for nurses, caregivers and other care team members. The goal is to reduce falls and injuries when moving or lifting all patients. This position also makes equipment recommendations and provides ongoing education.

THE RICH AND JUNE VANDEGRIFT FUND

This endowment was established to honor longtime board member Rich Vandegrift and his wife June for their commitment to Ranken Jordan's one-of-a-kind building. The Vandegrift Fund will provide long-term support for the Ranken Jordan facilities to ensure they continue to play a critical role in the healing journey for Ranken Jordan patients.

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 Mr. and Mrs. William Willhite
 Mr. and Mrs. Nick E. Williamson
 Mr. and Mrs. Scott T. Wittkop

*DECEASED

THE MARCI JOY ZIMMERMAN FUND

Honoring a beloved, long-time volunteer, Marci Zimmerman, who inspired the Ranken Jordan community with her welcoming presence, optimism and constant reminder to focus on what you CAN do rather than what you cannot. The endowed Marci Zimmerman Fund provides ongoing support for Ranken Jordan's mission to help children heal through play.

Mr. and Mrs. Phillip Dewein
 Mr. and Mrs. Brian Hogan ACS
 Ms. Mary Lou Potts
 Ms. Karen Webb
 Mr. and Mrs. Stanford L. Zimmerman
 Ms. Ella Zimmerman

DONORS OF RECURRING GIFTS

Ranken Jordan is excited to thank this incredible community of people who have committed to regular, typically monthly, donations. This expression of unending generosity furnishes a very reliable source of funding that helps children who need complex medical care.

AUGUST 2020

Challenger Baseball is an inclusive baseball team where kids of all abilities can play in America's favorite pastime. Teams have been playing at Ranken Jordan since 2006, but they were thrown a curveball when the pandemic hit. For the first time in 14 years, the team had to sit in the dugout for the season due to the COVID-19 pandemic.



LEARN MORE ABOUT CHALLENGER BASEBALL

A major part of improving the quality care Ranken Jordan provides is documenting errors and near misses. Ranken Jordan launched ActionCue, a sophisticated event reporting system that tracks all events and reports at the hospital and provides detailed analytics and real-time reporting to identify areas for opportunity. This system reinforces a safety culture, builds trust and improves care for kids.

SOLVE THE PUZZLE

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TOP DOCS

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Two of our Ranken Jordan doctors were named to St. Louis Magazine's list of Best Doctors for their achievements and medical expertise. Pediatrician Rosa Suarez-Solar, MD, graced the magazine cover and shared insights on the bond she and the Ranken Jordan team form with young patients. Eugene Evra, MD, a Ranken Jordan psychiatrist, also was recognized.

SKIP A TURN

9

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LEWIS WILKINS HYER SOCIETY MEMBERS (\$10,000 OR MORE)

The Lewis Wilkins Hyer Society recognizes generous donors who invest gifts totaling \$10,000 or more annually. Honorees are part of the legacy of Lewis Wilkins "Wilk" Hyer, a dear friend and colleague of Mr. James Cash Penney Jr., better known as J.C. Penney, founder of the J.C. Penney chain of department stores. Hyer served as store manager at one of the original J.C. Penney stores in Walla Walla, Washington, before assuming a role as one of the company's top executives and financial advisors. Hyer, a friend of Mary Ranken Jordan, created a trust to benefit Ranken Jordan Pediatric Bridge Hospital, allowing his generosity to support the children today, over 60 years since his passing.

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 The Estate of Ms. Jacqueline Nieder

\$100,000-\$249,999
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Dr. Amy Zimmerman, Ranken Jordan pediatric physiatrist, received the Outstanding Clinical Educator Award for a Community Preceptor from students at the Saint Louis University School of Medicine. In one year, Dr. Amy precepted 21 students, residents and fellows from Saint Louis University and Washington University, comprising more than 1,900 hours of service.

KING ME

JUMP THROUGH HOOPS

TAKE A SPIN

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Every year, Ranken Jordan celebrates our vital volunteers at a dinner and presents a Volunteer of the Year award. Because of the pandemic, our team recognized our volunteers in a socially distant, fun way with a drive-through parade. Staff and Volunteer Advisory Board members enthusiastically greeted volunteers as they drove through Ranken Jordan's circular drive and received gifts, T-shirts, and desserts.

SEPTEMBER 2020

Outpatient Lorelei asked her Ranken Jordan physical therapist, Chris Gartner, to host a circus for her at her next therapy session. Revving up her playful spirit, Chris made Lorelei's day by creating a circus with Lorelei as the ringleader. Together, Chris and Lorelei jumped through a ring of "fire," tossed rings to a seal, and even disappeared!

WATCH THE VIDEO "LORELEI'S CIRCUS"



Ranken Jordan employees hosted a food drive and collected 491 pounds of food for the St. Louis Area Foodbank. Even during the most challenging times, our team continues to give from the heart.



INTERESTED IN A CAREER WITH US?

VISIT COMMUNITY CHEST

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MARY RANKEN JORDAN SOCIETY MEMBERS (\$1,000+)

The Mary Ranken Jordan Society recognizes those who contribute \$1,000 or more in a given year to improve the lives of children in our care. In 1941, our founder, Mary Ranken Jordan, her husband, Clay, and a small staff cared for St. Louis children suffering from polio, osteomyelitis and bone tuberculosis. Membership in the Society represents an outstanding level of commitment to the children. We are proud to continue Mary's mission today, and we are especially grateful to these generous annual donors.

\$5,000-\$9,999

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Some of our teen patients celebrated National Get Funky Day (October 5) by creating a collaborative Funk tune. It was all part of music therapy at Ranken Jordan, which aims to stimulate brain function controlling movement, cognition, speech, emotions and the senses. Our music therapist is fellowship trained in neurologic music therapy and partners with physical, occupational and speech therapists as well as recreation therapists and child life specialists.



LEARN MORE ABOUT MUSIC THERAPY

OCTOBER 2020

The talented, generous members of St. Louis Woodworkers Guild fulfilled a special request from Ranken Jordan child life specialists to build a small toy model MRI machine, complete with a table that slides in and out of a circular "machine." Through medical play with the model MRI, kids can process their experience with the procedure to reduce anxiety and help them cope.



LEARN MORE ABOUT MEDICAL PLAY



The annual Halloween Parade at Ranken Jordan had a few not-so-scary changes to keep everyone safe from infection this year. The younger kids paraded through a shorter route, and the young adults participated in safe Halloween BOOths!

NAME THAT TUNE

CHUTES AND LADDERS

TINKERING WITH TOYS

SEE A DOUBLE FEATURE

TRICK OR TREAT

We said goodbye to our 16-year-old outdoor playground to make way for a new, more accessible play area thanks to the Margaret and Richard Riney Family Foundation. Our patients and staff played together for one last hurrah!



Ranken Jordan's Infection Prevention and Control Team continues to provide leadership within the community. The team authored an article about managing a "twindemic," COVID-19 and influenza, that was published in the Missouri Chapter of the American Academy of Pediatrics.



READ THE ARTICLE HERE FROM THE PCCA

MARY RANKEN JORDAN SOCIETY MEMBERS (\$1,000+) (CONT.)

\$1,000-\$2,499 (Cont.)

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DRAW A CARD

The annual Inspiration Gallery went 100% online due to the pandemic but still beautifully showcased patient artwork and handmade crafts. Staff, families, and supporters purchased canvas paintings, greeting cards, badge reels and more to support Ranken Jordan's therapy services and programming needs.

RACE TO THE TOP

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NOVEMBER 2020

While Ranken Jordan's adaptive rock wall has been open since the expansion in 2018, the final touches were added, and the rock wall officially opened. Patient Mitchell Herndon was particularly fond of the wall, and his family made a donation for the wall to be completed. The wall was named in Mitchell's honor. We're also grateful to the Margaret and Richard Riney Family Foundation that made this confidence-boosting therapeutic activity possible.

LEARN MORE ABOUT ADAPTIVE ROCK CLIMBING



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BUILDING BLOCKS

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The 2020 Mary Ranken Jordan Service to Children Award was presented to "dream builders" Rich and June Vandegrift. Rich, a former executive at McCarthy Building Companies, joined the Ranken Jordan board in 1998 and was instrumental in shepherding the construction of the hospital's new facility in 2004 as well as the expansion in 2018.

RING THE BELL

When Shannon and Bill Willhite learned that Ranken Jordan needed to upgrade its nurse call light system to better care for the growing number of children at the hospital, they answered the call. The long-time Ranken Jordan volunteers and board members generously donated the funds necessary for a more sophisticated nurse call light system, which was installed in fall 2020.

LEARN MORE ABOUT THE NURSE CALL LIGHT UPGRADE



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44

LITE-BRITE
THE NIGHT

46

DASHING
THROUGH
THE SNOW

47

The Ranken Jordan Young Professionals Board decorated the outdoor Activity Canyon with holiday lights and decorations to give young adult and teen patients on the hospital's east wing a festive view.

Just in time for the holidays, the Bubble Bus brought falling snow and sparkling joy to our kids as they turned Ranken Jordan's baseball "field of dreams" into a magical winter wonderland.

48

During the pandemic, restaurants in the Delmar Loop created "The Loop Gives Back," where they donated meals to health care workers. Restaurants donated delicious meals to the dedicated Ranken Jordan team twice to ease their stress and offer thanks.

PLAY IT
FORWARD

50

49

Sally Katz, a Ranken Jordan physical therapist, was honored with the Florence P. Kendall Service Award, established by Saint Louis University's Program in Physical Therapy. She graciously shared the credit with her colleagues at Ranken Jordan.

TAG,
SHE'S IT

Santa's visit looked a little different in 2020 because of the pandemic. Yet Santa still found a way to make a jolly visit to each child at Ranken Jordan. Thanks to the magic of live-streaming, the usual crowds of families, employees, and the Maryland Heights police and fire departments were able to watch the kids' faces light up online.

JOIN IN
REINDEER
GAMES

DECEMBER 2020

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JANUARY 2021

As soon as the COVID-19 vaccine was available to health care workers, Ranken Jordan sought out a partner to administer them. Mercy answered the call and vaccinated hundreds of our employees within weeks so we could continue to keep our kids and staff safe.



Ranken Jordan's Diversity, Equity, and Inclusion Council partnered with our patient programming team to collect diverse toys and books for our patients. Through their passionate efforts, our employees and the community donated more than 70 new items for our patients to enjoy.

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58

57

**SEEK
AND FIND**

61



54

**PICK A
PARTNER**

56

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THE DOTS**

FEBRUARY 2021

Ranken Jordan implemented an application called CommonWell from Cerner, which allows our teams to share health information related to our patients and improves communication among our providers and our referring hospitals and their providers. This smoother communication process allows for safer patient care and improved care coordination.

**EXPLORE
CANDYLAND**



Just in time for Valentine's Day, our ambitious patients opened their annual Sweet Shoppe to sell sweet treats, cards and balloons to Ranken Jordan employees. This therapeutic, fun activity helps our patients learn financial skills, improve social skills, and build confidence while raising funds to support programming at Ranken Jordan.

**FOLLOW
THE LEADER**

Ranken Jordan board member Teri Murray, PhD, PHNA-BC, RN, FAAN, professor and dean emerita of the Trudy Busch Valentine School of Nursing at Saint Louis University, offered a lunch and learn at the hospital where she shared her career journey. Dozens of Ranken Jordan team members attended and asked questions about her personal career path as well as her vision for the hospital.

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**MISSION
IMPOSSIBLE**

2021 kicked off the 80th anniversary campaign, The MRJ Way, that celebrates our kids-first approach that we continue from our founder, Mary Ranken Jordan. Ranken Jordan challenged the community to live "The MRJ Way" by participating in a 40-day MRJ Way Community Challenge. Two dozen champions completed missions to raise awareness and money for Ranken Jordan. Through their burpees, bike riding, book reading, acts of kindness and more, they raised over \$80,000!

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Barbara Andrews was a patient at Ranken Jordan in 1965 when she was 15 years old. She went on to become an art teacher and a well-known clay and fiber artist. At age 70, Barbara visited Ranken Jordan again to give back to the hospital that made such a difference in her life. Her creative talent combined with 55 years' worth of gratitude led Barbara to handcraft more than 100 unique cards for the staff and children at Ranken Jordan.

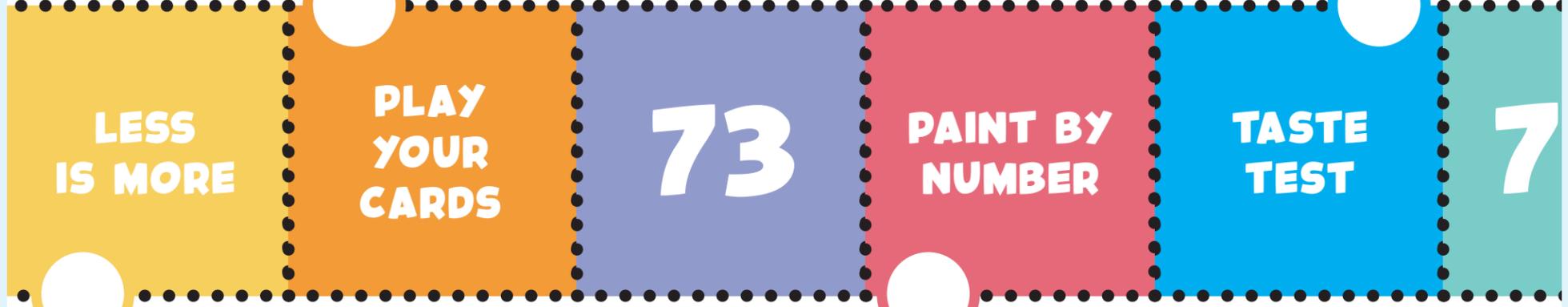


READ MORE ABOUT BARBARA AND HER CREATIVE GIFT

The Ranken Jordan Dietary and Nutrition Services team introduced an expanded menu for patients. Inspired by regional, cultural, and explorative flavors, the menu is designed to keep kids excited about mealtime and become bolder in their culinary adventures to better meet their nutritional goals.

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The Zero Harm Committee was launched to promote a culture of safety for everyone at the hospital, including patients, employees, visitors, and volunteers. The committee is a cross-section of frontline team members who bring diverse perspectives and firsthand experiences about processes to help us create better action items for improvement.



As part of Ranken Jordan's annual Paint the Doctors event, kids become comedic artists as they squirt paint-filled syringes at canvases held by doctors and nurse practitioners. Co-hosted by Ranken Jordan's medical team and child life specialists, the playful, therapeutic event gives kids control, provides distractions and makes lengthy stays more fun. And it creates impressive art to boot!



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MARCH 2021 (CONT.)

After a devastating car accident, Margaret Romph was cared for at Ranken Jordan. Her positivity and sunny disposition inspired so many people, including her friend, Olivia Hennon. At age 14, Olivia founded Little Box of Sunshine in Margaret's honor. The organization donates fun-filled boxes of toys, games, crafts and more to bring joy and hope to patients at pediatric hospitals. Olivia visited Ranken Jordan to donate dozens of boxes to our kids and spread loads of sunshine.

CATCH SOME RAYS

GUESS WHO?

82

JOURNEY THROUGH TIME

8

80

78

79

President and CEO Brett Moorehouse was honored with the American College of Healthcare Executives—Missouri Chapter Exemplary Service Award—the highest award level—in recognition of his service to the pediatric community and for his mentorship to fellow health care leaders.

Susan Walker, the great niece of Mary Ranken Jordan, gave a fascinating presentation to the hospital team and the general public about her great aunt in honor of Women's History Month. She shared details about Mary's family as well as her charitable contributions later in life, including donations to the arts, education, community centers, and ultimately health care. She also contributed background to a history book commemorating Ranken Jordan's 80 years.



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OPENING DAY

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GRAND SLAM

In recognition of the St. Louis Cardinal's home opener, the FISH Board hosted a Home Run Derby on Miracle Field with our staff and employees. Ranken Jordan team members abide by the FISH philosophy of bringing your best self to work each day. The FISH philosophy includes Play, Make Their Day, Be There and Choose Your Attitude.

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NAME THAT PLANT

93



APRIL 2021

Many dignitaries, staff members, donors, patients and their families attended the special celebration ceremony of our 80th anniversary April 9, 2021. Speakers included the current pastor of the Second Presbyterian Church. This church is significant because a previous pastor provided the blessing at the original Ranken Jordan opening in 1941. In honor of the anniversary, the Maryland Heights mayor declared April 9 Ranken Jordan Day in the city. Other local and state politicians also made proclamations.

LEARN MORE ABOUT THE 80TH ANNIVERSARY CELEBRATION



Our recreational therapy team along with horticultural therapist Jeanne Carbone from the Missouri Botanical Garden hosted a webinar highlighting the top 10 sensory plants. Horticultural therapy uses the power of plants and garden activities to promote healing and further physical, emotional and cognitive therapy goals. Missouri Botanical Garden and Ranken Jordan have partnered for more than 10 years to create a multisensory experience indoors and outdoors for patients, families and staff.

CHECK OUT THE TOP 10 SENSORY PLANTS



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MAY 2021

During National Hospital Week, Ranken Jordan hosted a hybrid celebration to honor our “keepers,” those employees celebrating a milestone year. We honored 35 employees who together have given 385 years of service to Ranken Jordan.



Fueled by an entrepreneurial spirit, the Ranken Jordan Junior Board sold Ranken Jordan branded facemasks and raised \$300 for the hospital. The Junior Board is an extracurricular service club for K-12 student leaders who are inspired to change the world one patient at a time. Members are the best and brightest who plan and produce dynamic fundraising events and activities to support the kids at Ranken Jordan.



LEARN MORE ABOUT THE JUNIOR BOARD

COUNT TO 385 TAKE A SWING 96 MASKED WINNER MODEL BUILDING 9



Thanks to the Margaret and Richard Family Foundation, Ranken Jordan opened the outdoor Activity Canyon, a one-of-a-kind, fully accessible playground for patients and families at our hospital. The playground filled with adaptive swings, bongo drums, and hobbit holes allows kids to reap the health benefits of spending time in nature. The playground also includes an expanded horticulture area featuring five raised garden beds where patients can learn about growing food and explore sensory plants.



EXPLORE THE ACTIVITY CANYON

The nursing team at Ranken Jordan introduced the Nursing Professional Practice Model, defining their care delivery model, values, relationships and beliefs for the nursing practice to achieve unequaled patient outcomes. This model includes a Nursing Shared Leadership Council as another way for nurses to positively impact their work environment and job satisfaction as well as improve patient care. Every nurse at every level has the opportunity to participate in the Nursing Shared Leadership Council.

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Nurse practitioner and wound specialist Barb Champion was honored with the DAISY Award, an international recognition program honoring extraordinary nurses for their skills and compassion. Barb is the first and only pediatric nurse practitioner in the St. Louis area with a certification in Wound, Ostomy and Continence Nursing (WOCN). WOCN certification is considered the gold standard in wound care.



**READ MORE ABOUT
THE HEART OF THE
"CHAMPION"**



100

**CHEER THE
CHAMPION**

**FIND
YOUR
WAY**

**THE
END**

JUNE 2021



In memory of longtime volunteer Marci Zimmerman, Ranken Jordan opened Marci's Way, a dedicated space near the entrance of the hospital where families can read and follow the road to Ranken Jordan. Marci and her service dogs began volunteering at Ranken Jordan in 2005 and logged nearly 13,000 hours serving the kids of Ranken Jordan until she passed away in 2019.



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Thank you to our donors who support our children exclusively through various non-cash donations. To view a list of our items needed most, visit Ranken Jordan's Amazon Charity List by scanning the qr code below. Giving directly from our online list is easy and it ensures the kids we care for receive items they can put to use right away.



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Thank you for each donor who pays tribute to the life of a loved one by donating in their honor or memory. This touching support of the kids and families at Ranken Jordan provides care when the need is greatest.

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